

Q. What are the unlimited voice packs?

R. Unlimited voice packs allows you to make unlimited calls from airtel landline to any mobile or landline number. You can select your voice top-up pack from the ones mentioned below. a. Rs. 49/month pack – For Unlimited local calls

b. Rs. 99/month pack – For unlimited local and STD calls

Above voice pack rent will be over and above the monthly broadband rent until or unless stated otherwise.

Q. With Unlimited packs can I make calls to Airtel customers only?

R. With these packs, you can call any number which include airtel-airtel, Airtel - other service providers, any Fixed Line and Mobile connections.

Q. Is there a time restriction during which we can make unlimited calls?

R. You can make unlimited calls at any time. This is not a time specific pack.

Q. Who can opt for these packs?

R. The unlimited home packs are available for retail use only. Non-retail use is defined as;

a. Outgoing calls to more than 300 unique numbers in a month and / or;

b. Incoming calls are less than 15 minutes in a week

Q. How can I opt for these plans?

R. Visit www.airtel.in/voice-packs to subscribe. If you do not have a broadband connection, you will have to buy a new connection. To buy a new connection SMS VOICE to 53636. Existing customers can send the activation request by sending 'UNL49' or 'UNL99' to 53636 from their registered mobile number. Charge of Rs. 3/SMS will apply.